



**BAY AREA-BASED TECHNOLOGY CREDIT UNION DEPLOYS LOGRHYTHM'S LOG MANAGEMENT AND ANALYSIS SOFTWARE TO SECURE THEIR NETWORK**

Founded in 1960, Technology Credit Union (Tech CU) is among the top 1% of the nation's largest credit unions, with 10 full service branches in the Bay Area. When its IT Department needed a comprehensive log management and SIEM platform they turned to LogRhythm, the industry leader in integrated log & event management.

Every credit union's IT infrastructure is overflowing with log files generated by servers, workstations, routers, switches and firewalls. It is virtually impossible for any IT Department to effectively monitor these important log files manually. Dean Davis, AVP of Network Operations at Tech CU, explains that "it was a real challenge for us to monitor our 100+ servers. It took up a lot of our network administrators valuable time." Davis was determined to improve this situation and set out to find a solution that was both powerful and affordable. He recalls performing "six to eight months worth of research and due-diligence on a handful of vendors." Davis and his team called technical support lines, talked with other credit unions, and went on site visits in their efforts to find the right solution.

With over 12 years of IT experience, Davis knew how important it was to carry out a very thorough investigation into a system that would touch all of his file, print and Web servers. "We wanted to make sure that we would be using a package that would allow us to not only save time and labor, but permit us to use industry best practices," said Davis.

Once rolled out, LogRhythm's solution provided Tech CU with a platform that has proven to be much faster and far less labor-intensive than its previous process of scripts and manual efforts.

Internal and external auditors also benefitted from LogRhythm. "There was a fairly big push from the auditors for us to pay closer attention to log files for compliance and security reasons," said Davis, who especially likes many of the standardized reports that LogRhythm provides. Not only do log files contain valuable insights and warnings about security and audit issues, but they also can play a key role in maintaining network availability and deliver an in-depth view into the overall health of the credit union's network.

Another feature that LogRhythm provides is the ability to encrypt transmissions across the network. Davis explains that "this feature is very important to us because we are committed to protecting private member data at all times." Tech CU can now securely and easily collect, search, analyze, archive and retrieve their server log data.

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**- Dean Davis, AVP of Network Operations at Tech CU**

| Organization:           | Solution Deployed                                  | Benefit  |
|-------------------------|--|--|
| Technology Credit Union | Comprehensive Log Management and Analysis Software | <ul style="list-style-type: none"> <li>Easily handles logs from 100+ file servers</li> <li>Saves time and labor for IT staff</li> <li>Powerful, affordable platform</li> </ul> |